

Volume 12, Issue 14 □ **April 04, 2005***Important Dates to add to your calendar...*

- **Apr 5th, AME The Effective Office...Making the Value Stream Visible.** *Equipping professionals with the tools to see business process value streams & eliminate waste... HPM Members get AME price.* Location: Host is CTS - #1 Tour Site at '03 AME Conf. **Must register through AME – www.ame.org**
- **Apr 12th, HPM Employee Leveraging Tour #10.** Host: Volvo Motor Graders, Goderich. **FULL**
- **Apr 13th, HPM Open House.** Open to readers of the HPM Weekly Update who might consider membership in HPM. Host: Mancor, Oakville. **Call Dave**
- **Apr 20th, 12:00-4 pm HPM GMT Meeting.** All HPM Directors or Alternates invited Host: GE Rep. & Insp.
- **April 26th, HPM Employee Leveraging Tour #11.** Host: Avnet Electronics, Mississauga. **FULL**
- **May 3rd, 9:30-2 pm, Innovation Insights: Celestica Plant Tour, www.celestica.com.** To register: Must call: 1-800-999-4129. Lunch included [Cost \$150.]
- **May 6th AME Leadership Forum – includes site visits to CTS, Streetsville and Eaton, Milton.** www.ame.org – HPM'ers register at AME Mbr rate
- **May 10th, HPM Employee Leveraging Tour #12.** Host: COM DEV, Cambridge, Nabeel Mirza **75% Full**
- **May 18th, 11:30-5 pm, HPM Board Meeting.** Host: Canada Post
- **May 19: Value Stream Mapping Forum – A Clinic for VSM in Non-Production Arenas...** Re-scheduled from last fall. *Registration begins next week*
- **May 24th, HPM Employee Leveraging Tour #13.** Host: Bird Packaging, Gary Whalen **58% Full**
- **Jun 6-10th: "Implementing & Sustaining Lean Thinking Everywhere."** An AME Canadian Region & CME Western Division practical Lean Conference in Edmonton, Alberta. www.measureupforsuccess.com
- **Jun 14th, HPM Employee Leveraging Tour #14** Host: Samuel Strapping, Daniel Dstancescu. **42% Full**
- **Jun 28th, HPM Employee Leveraging Tour #15** Host: Willow Manufacturing, Dennis Wild **67% Full**

Next Employee Leveraging Tour with Dates

COM DEV Space ~ May 10th

"Practical Employee Learning Exchanges"

Open to any HPM member company employee

Monthly: 2nd & 4th week from 9-11 am.

Each Tour site will show:

- A) A 'Best Practice' they'd like to make even better
- B) An area where 'Suggestions are Welcome'

To Register: HPM'ers call Nicole at 519-893-6260 before **preceding Friday** for security clearance with names. Others filling now – good to book before they are gone.

HPM Event: Hilton Gardens Cambridge May 19th – 1 Day or Two Half Days

Open to HPM Suppliers & Customers

AM: Value Stream Mapping Exchange

1. **Applying VSM at Corporate Express**
>Streamlining new account setup – 1,000% Red.
>Streamlining the hiring practice – 40% Red.
2. **Applying VSM at World Vision**
3. **>Unusual mindset makes VSM work**
4. **Toward the Lean Office – the right Quick Hits**
5. **> Major outcomes – by thinking differently**

PM: Best Practice Presentations

1. Dramatic: **How to make Accounts Payable paperless...** the savings are huge. **Gerrie Electric** with a now proven process – from Share Showcase in November - to share & discuss.
2. **Selected Best Practice for Edmonton Conference: Rockwell Automation.** A global company making global strides by 'thinking globally but acting locally.'
3. **Selected Best Practice for Edmonton Conference: Stack-A-Shelf.** An Emerson company with a 620,000 sq. ft. facility in Cambridge in a tough North American market

HPM Event: HPM'es \$195+GST, Non \$295+GST Reserves Spaces Now – Send names later to Nicole

Register online at www.ame.org

AME LEADERSHIP FORUM MAY 6, 2005 ~ GE HQ Miss.

**First presentation March 1st was sold out
3 presentations ~ 2 Tours ~ Lunch ~ Travel**

This day provides some deep insights into how **Leadership** is achieving bottom line results in two organizations on the road to World Class...**CTS Canada and Eaton Electrical.**

HPM Board Members will recall the Board meeting held at the Eaton facility in February. The takeaways will include a deeper practical look at what it takes to be a leading supplier to one of the best automotive facilities in North America – and, how Leadership made the achievement of outstanding results possible.

You will see two North American leaders first-hand during your tour of **CTS & Eaton Electrical.**

and will appreciate how they have put simple but powerful leadership principles to work. If you are trying to achieve

better results through your people to compete and win today, this forum will provide a perspective to consider.

To make the impact of what you will see more powerful, consider bringing your best – or toughest – team members to meet achievers and to see real results being achieved by real people in real companies.

Understand what it takes today to compete and win by joining in the discussion with your fellow attendees or the leaders you meet.

Location: GE Canada, 2300 Meadowvale Blvd.
Mississauga, Ontario in the Meadowvale Theatre
Fees CDN \$200 (AME/HPM Members) + GST
DN \$250 (non-members) + GST

Food/Transportation

Continental Breakfast and Lunch will be provided.
Transportation to sites is provided for all events.

Recommended Accommodations

If you are binging in suppliers, customers or folks from other plants, these hotels are nearby at reasonable rates.

- Radisson Hotel (905-858-2424)
2501 Argentia Road, Mississauga
- Delta Meadowvale (1-800-422-8238)
6750 Mississauga Road

Agenda

Leadership will determine the strength of the competitive challenge we are able to mount against the global challenges we face. In 2005, the definition of leadership very much includes the notion of **‘the ability to achieve followers’** - which is referenced in such terms as ‘gaining buy-in’ or “achieving alignment” to get everyone on the same page.

This Forum brings to you a cross-section of leaders – both facilities and people – from which to extract the ideas that best suit your needs. Each participating leader brings a proven track record of performance just as you do.

7:30 am Registration & Continental Breakfast GE Canada

8:00 **Latest Trends in Leadership** Dave Hogg
A very basic distillation of the leadership characteristics found in companies who are competing and winning in 2005. The winners keep their visions precise, their language precise and their definitions understandable by all. The bottom line must be to lead by placing the right envelop around your Value-Adders while you crystallize the vision and provide the resources for them to achieve.

9:00 am **Leadership at CFN Precision** Barry Wood
A Case Study by CFN President/CFO
Barry is the leader of the top machining centre toured at the huge 2003 International Lean Conference in Toronto. He presents a detailed case study describing CFN's journey toward World Class. Barry's team transformed their facility into a top ranked 5-S example of Workplace Organization that has inspired both the visitors and customers alike generating new business.

10:00 am Leadership at CTS

Bob Garces

A Case Study by CTS's Engineering Manager
When visitors (including Toyota) rate CTS as one of the best facilities in 5-S, you know you will see pragmatic leadership at work which achieves outstanding Workplace Organization. You will hear directly from Bob, how the inspirational approaches occurred, and how it was possible.

11:30 am Board Bus for Eaton Tour (box lunch provided)

You will visit Canada's top plant in 2003 which won the NRC Process (Lean) Excellence Award. This plant continues to win accolades as they compare their performance against World Class standards.

2:00 pm Board Bus for CTS Tour in Streetsville

CTS was the #1 ranked plant tour at North America's Largest Lean Conference in '03. Their reputation as a supplier to one of the top automotive companies in North America. You will see one of the most Visual factories in North America.

4:30 pm Return to GE Canada for departure

OLEC Members Get "Hands On" Experience With Standardized Work

The Okanogan Lean Enterprise Consortium found out first hand what Doc Hall has talked about for so long – **"The wisdom of the Ohno Circle."** *The contention is that if you simply stand and look at an ongoing process without interruption – you will see unbelievable things* which is what happened a couple of weeks ago. The issue was "The power of Standardized Work". Day 1 was hosted by Tekmar Controls in Vernon in a classroom setting to get clear just what Standardized Work is and how it can be used. The theory was immediately followed up with a simulation. Using their newly learned tools such as Standardized Work Sheets, Job Analysis Data Sheets, Stack Charts and TAKT Time Calculation, the teams were able to increase their throughput while reducing the number of people working in the cell. On Day 2 folks were ready to apply their new skills to a real life situation. WhiteWater Composites volunteered – but in this case the group was broken into two groups who were asked to "stand in the circle" and observe what was happening in a cell. From their observations they were to develop and present the following information: A list of all the intermittent work; TAKT Time; Work Sequence; SWIP (Standard Work In Process); List of Obstacles; List of C.I. Opportunities.

After 1 ½ hours of observation the group was buzzing at what they each saw. Both teams realized the value of Standardized work as they both presented a substantial list of Continuous Improvement Opportunities to WhiteWater. This event was the third in a series of such initiatives – and they now have results to show for it. The Value Added Activity through the two cells was exhilarating to the team. **Cell #1 went from 37% to 85% VA and Cell #2 From 27% to 75%.** You can reach Bob Adams at rcadams1@telus.net or by phone at 604-575-3705.